

**ORANGE COUNTY OPERATIONAL AREA**  
**EMERGENCY OPERATIONS CENTER**

FOR IMMEDIATE RELEASE

**PRESS RELEASE # 035**

Date: 3-30-20 Time: 1330 hours

**ORANGE COUNTY COMMUNITY SERVICES IMPLEMENTS  
ECONOMIC & BUSINESS RECOVERY CALL CENTER**

Effective March 30, Orange County Community Services has implemented a call center to meet the needs of businesses impacted by the novel coronavirus (COVID-19) pandemic.

The Economic & Business Recovery Call Center will offer information and resources to help Orange County businesses navigate the current economic climate. These resources will support businesses with challenges such as lay-off aversion, loans, utility reduction programs, and community resources mapping.

Businesses can call the Economic & Business Recovery Call Center at (714) 480-6500 during hours of operation Monday to Friday from 8 a.m. to 5 p.m. Bilingual call center operators will be available to assist and assess situations, and offer resources tailored to meet individual business needs. Translation for the call center will be available in over 240 languages.

For more information, visit <http://www.occommunityservices.org>.

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For questions related to COVID-19, contact the Orange County COVID-19 Hotline at (833) 426-6411, visit <http://www.ochealthinfo.com/novelcoronavirus>, or follow the HCA on Facebook ([@ochealthinfo](#)) and Twitter ([@ochealth](#)).

Release authorized by Board of Supervisors: \_\_\_\_\_

Release authorized by County Executive Officer: \_\_\_\_\_

Release authorized by Director of Emergency Services: \_\_\_\_\_

Sent by: \_\_\_\_\_

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