

## **Shelter COVID-19 Resource Contact Numbers (version 6-4-20)**

**Call 911 if client unresponsive, has difficulty breathing, chest pain or pressure, new confusion, or needs emergent medical evaluation. Let them know that this is a suspect COVID-19 case so appropriate precautions are taken.**

### **Temporary Isolation Shelter (TIS) Placement of Suspected COVID-19+ adults**

- **Illumination Foundation (IF) Access Referral Line (714) 543-9400**
- 8 a.m. – 6 p.m., 7 days/week
- IF will coordinate transportation and COVID-19 testing after transfer as needed

### **Medical evaluation of suspect COVID-19 cases staying at shelter or non-IF isolation location:**

- Client's medical provider
- Shelter's established relationships for medical care (e.g., community clinics, etc)
- CalOptima Field Teams: (657) 900-1446
- CalOptima Member Services 24/7: (888) 587-8088
- CalOptima 24/7 Nurse Advice Line: (844) 447-8441

### **Questions or assistance related to suspect or confirmed COVID-19 cases at the shelter:**

- HCA COVID-19 Disease Control for Shelters Help Line: (714) 567-6246