

PROJECT ROOMKEY

BACKGROUND

- ◆ Project Roomkey is a State initiative designed to prevent and mitigate the spread of COVID-19 by providing non-congregate shelter in hotels and motels for sick and medically vulnerable persons experiencing homelessness.
- ◆ Based on the latest public health guidance from the State and Federal government, it is recommended that persons known to be COVID-19 positive or symptomatic and those with high-risk factors such as age over 65, chronic health conditions, and respiratory issues, be provided the resources to follow the Safer at Home guidelines.
- ◆ Project Roomkey in Orange County is being implemented as part of the County's COVID-19 Homelessness Response and includes:
 - temporary isolation shelters to house medically-stable confirmed COVID-19 positive or symptomatic individuals until they recover; and
 - vulnerable population temporary shelters for individuals to practice the Governor's Safer at Home guidelines.

OPERATIONS

- ◆ Illumination Foundation operates Project Roomkey on behalf of the County and provides the following services:
 - 24/7 on-site staffing, including security guards, nursing staff, line staff and a site supervisor
 - Initial medical assessment and ongoing medical case management
 - Transportation services
 - Supportive services
 - On-site meals
 - PPE (Personal protective equipment) for staff and clients who are sick or symptomatic
 - Discharge transitions from program
- ◆ The County's COVID-19 Homelessness Response System is available 24 hours a day, 7 days a week to receive referrals from the shelter system, County contracted outreach teams, law enforcement and hospitals.
- ◆ Referrals for these resources include a preliminary screening to identify symptoms related to COVID-19 illness and/or high-risk factors, including age and underlying health conditions.
- ◆ Illumination Foundation is responsible for conducting the health screening, arranging for transportation to the program, and determining the appropriate placement within the program.

SAFETY PROTOCOLS



Illumination Foundation has implemented safety protocols to ensure impacts from the program are minimized to surrounding communities.

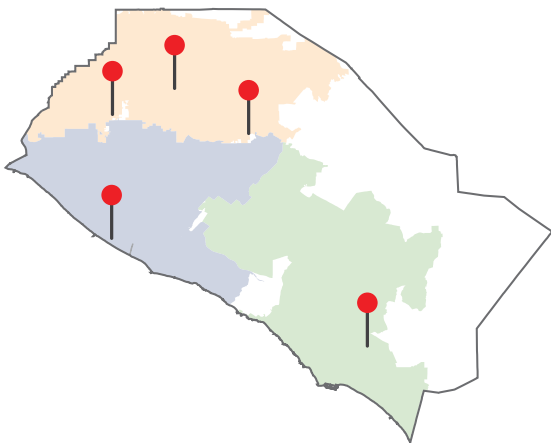


If an individual becomes symptomatic or sick at a vulnerable population or temporary shelter, then the individual will be relocated to a temporary isolation shelter to recover with oversight from medical personnel.



Participants will only be permitted to leave the premises via Illumination Foundation van transport to essential appointments and any other services that have been previously coordinated with the operator. There will be no walk-ups or visitors allowed on-site to ensure participants are following Safer at Home guidelines.

PROGRAM LOCATIONS



REFERRAL PROCESS

OC Health Care Agency and other County outreach staff and contractors, shelter operators, hospital personnel and members of law enforcement screen and refer persons to Illumination Foundation to determine eligibility and initiate intake through an access phone line.

For questions on Project Roomkey and how to access services, contact the Project Roomkey hotline at (714) 834-3000, Monday – Friday from 8:30 a.m. to 5 p.m.