

ORANGE COUNTY OPERATIONAL AREA
EMERGENCY OPERATIONS CENTER

FOR IMMEDIATE RELEASE

PRESS RELEASE # 026

Date: 3-25-20 Time: 16:49 hours

ORANGE COUNTY COMMUNITY SERVICES EXTENDS CALL CENTER HOURS

Effective today, Orange County Community Services will expand call center hours to meet the needs of seniors, veterans, business owners and the unemployed affected by the novel coronavirus (COVID-19) pandemic. Orange County Community Services oversees the Orange County Veterans Service Office, Office on Aging and Community Investment Division programs.

Call Center operators will be available to take calls at (714) 480-6450 during the following extended hours of operation:

- Weekdays (Monday – Friday) from 8 a.m. to 8 p.m.
- Saturdays and Sundays from 8 a.m. to 5 p.m.

The Call Center is staffed and operated by caring, skilled, bilingual and bicultural information assistance professionals who can assess situations and offer resources tailored to meet individual needs. The Call Center has translation available in over 240 languages.

For additional information on programs, please visit www.occommunityservices.org.

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For general information about COVID-19, please call the OC Health Care Agency's (HCA) Health Referral Line at (800) 564-8448, visit <http://www.ochealthinfo.com/novelcoronavirus>, or follow the HCA on Facebook (@ochealthinfo) and Twitter (@ohealth).

For non-medical questions, contact the County of Orange Public Information Hotline at (714) 628-7085.

Release authorized by Board of Supervisors: _____

Release authorized by County Executive Officer: _____

Release authorized by Director of Emergency Services: _____

Sent by: _____

Date/Time: 3/25/20 1700